

# Planting Instructions

Thank you for purchasing a quality plant from Hunters Garden Centre. We hope that you enjoy your plants. Following these simple planting instructions helps to ensure that it survives and thrives for as long as possible.

## How to Transplant your New Plant

In order to ensure that your new plant has the best chance of surviving the transplanting process we recommend that you follow these simple instructions.

### 1. Prepare the planting hole

- Dig a hole twice as wide and twice as deep as the root ball of the plant
- Add compost or manure and fertilizer to the soil that you have removed
- Partially fill the hole back in with the compost/soil/fertilizer mix

### 2. Place the plant in the hole

- If the plant is in a plastic pot remove the plant from the pot, if it is in a paper or fibre pot leave the pot on the ensure the roots stay together
- Place the tree or shrub in the hole, ensure that the top of the root ball is not shallower or deeper than the existing soil level
- If the plant has a burlap sack around the roots place the plant in the hole then cut all the strings and pull the burlap away from the trunk but leave the burlap under the roots to prevent the root ball from falling apart during the planting



### 3. Backfill the hole

- Fill the hole around the plant using the compost/soil/fertilizer mix step 1 and top dress with more compost or manure and some fertilizer
- Lightly press the soil down around the root ball
- Leave a “rim” around the plant to catch water to feed the roots
- Provide extra nutrients by adding a good fertilizer such as Bone Meal (2-14-0), 6-8-6, and/or GardenPro Transplanter (5-15-5) to the top of the soil around the plant
- **Water** thoroughly for the next few months to ensure that the roots develop

Remember that your new plant will need adequate water to develop a strong root system. If planting in the spring ensure that the new plant gets watered well for the first summer and into the fall. You will also need to fertilize your new plant **every year** in early spring.

If you follow these steps we **guarantee** that your new plant will survive. If the plant is marginally hardy in our climate provide protection through the winter months with burlap to protect against frost.

Last Update: 2018-06-05

# Return, Exchange, and Warranty Policy

The following outlines the policies regarding Returns, Exchanges, and Warranty for the products sold at our stores.

## Returns

Our stores accept the return of all product sold, except clearance items. Returns must be made within 30 days of the date of purchase. The customer must provide a valid proof of purchase, in the form of a receipt, or if the sale is recorded in our Customer Database under the customer's record. The customer will be refunded the amount paid in cash or to the customers Debit, Credit, or Gift Card, whichever was used at the time of purchase. Any returns more than 30 days after the date of purchase, but within the warranty period where the customer does not wish to exchange the product for another product, will be issued a Store Credit. *Clearance items are not eligible for return.*

## Exchanges

A customer can exchange a product, at the same price which they paid, within the warranty period for any reason as long as the customer provides a proof of purchase or the sale is recorded in the Customer Database. The warranty for the exchanged product is from the date of the original purchase not the date of the exchange. *Clearance items are not eligible for Exchange.*

## Warranty

All products sold at regular price or featured as a special are eligible for a Warranty. *Clearance items are not eligible for a Warranty.* The following Warranties apply to our products:

1. Nursery Stock (Trees and shrubs) - Hardy Plants<sup>1</sup> - One Year, Tender or Annual<sup>2</sup> - 30 days
  - a. Easy Elegance Roses - Two years
2. Tropical Plants - 90 days
3. Bedding Plants - 30 days
4. Bulbs - Six months
5. Edibles
  - a. Seeds - 90 days
  - b. Fruit Trees - One year
  - c. Small Fruits - One year
  - d. Herbs - Hardy Plants<sup>1</sup> - One Year, Tender or Annual<sup>2</sup> - 30 days
  - e. Vegetables - 90 days
6. Pesticides - 90 days (Biologicals 7 days)
7. Miscellaneous - One year
  - a. Felco Tools - Limited Lifetime Warranty<sup>3</sup>
  - b. Corona Tools - Limited Lifetime Warranty<sup>3</sup>
  - c. Dramm Tools - Limited Lifetime Warranty<sup>3</sup>
8. Perennials - Hardy Plants<sup>1</sup> - One Year, Tender or Annual<sup>2</sup> - 30 days
9. Flowers
  - a. Cut flowers and arrangements - 7 days
  - b. Potted flowering plants - 14 days
10. Fertilizers and Soils - 30 days
11. Giftware - 90 days

<sup>1</sup> Hardy Plants are those that are rated to Zone 7 or colder, or rated to survive -12 C (10 F)

<sup>2</sup> Tender or Annual plants are those that are rated to Zone 8 or warmer, or will not to survive below -12 C (10F)

<sup>3</sup> Limited Lifetime Warranty is provided by the manufacturer; visit their website for more information

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